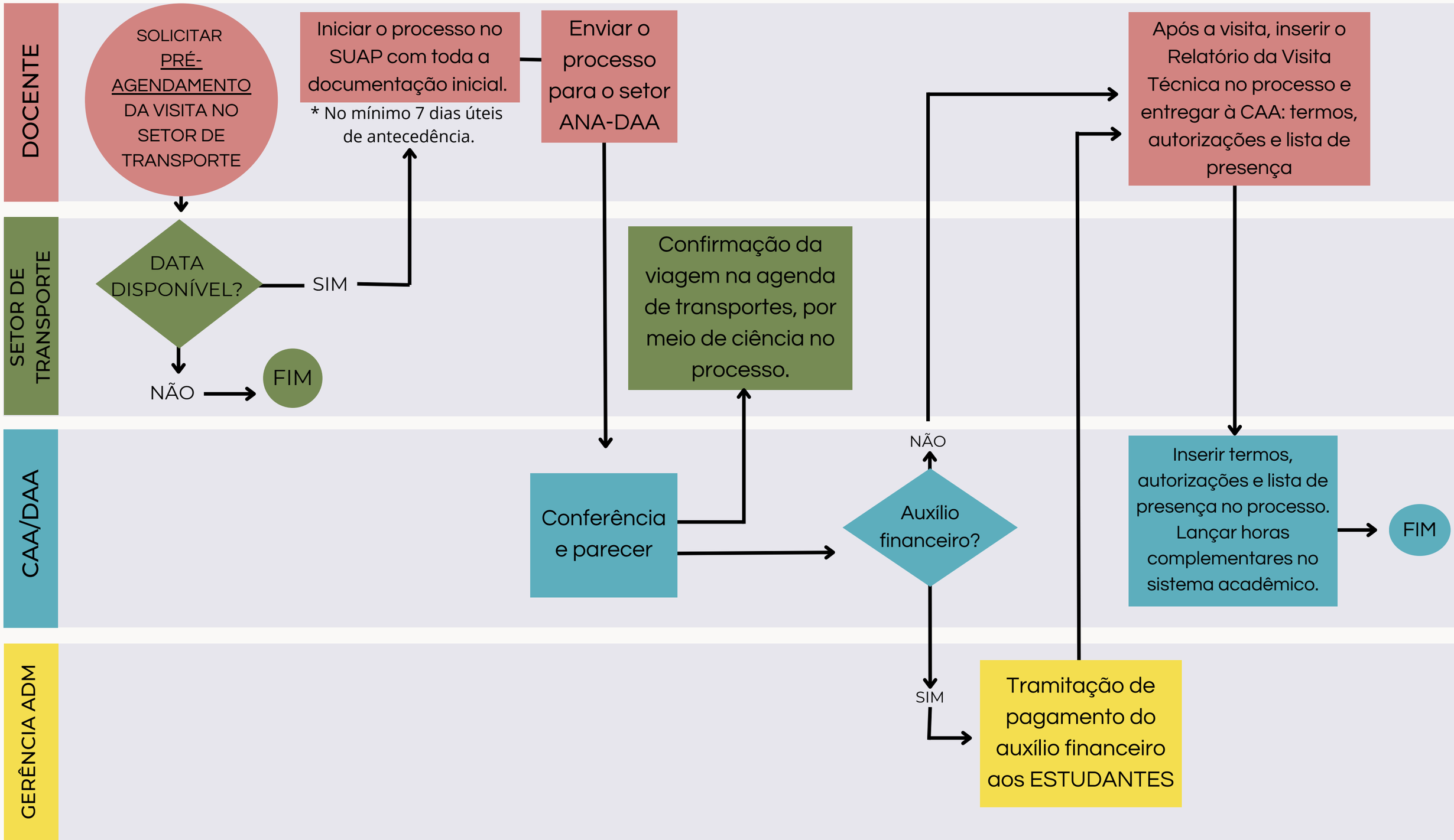Fluxograma - Visita Técnica